

Terms and Conditions

Booking

A deposit equal to the cost of the first night will be taken at the time of booking to secure the reservation.

Cancellation

Sometimes you simply have no choice but to cancel your trip or leave early at short notice for one reason or another so we strongly recommend making sure that you are covered by insurance for this possibility.

If we are given at least 21 days notice of cancellation any deposit or pre-payment will be refunded in full. If notice of cancellation given is less than 21 days, or you have to leave early or fail to arrive without cancelling, then deposits will only be refunded if we are able to re-let the room or rooms and you may be held liable for up to the full cost of the booking if we are unable to re-let the room or rooms.

We will always make every effort to re-let a room after a cancellation and the more notice given the more likely that we'll be successful.

Smoking

There is no smoking allowed on the property. If our no smoking policy is ignored we reserve the right to charge for any additional deep cleaning necessary and any resulting loss of revenue.

Payment

We accept cash and all major credit and debit cards with the exception of American Express and Diners Club. Payment by credit card will incur a 2% surcharge (surcharge not applicable to debit card payments).

Pets

We cannot accommodate pets at Swiss Court.

Children

We do not have the facilities to accommodate young children.

Check In

Check in time is between 16:00 and 19:00. Early or late check is possible by prior arrangement and you are welcome to park your car if you arrive before your room is available.

Check Out

Please vacate your room by 10:30. If you plan to leave early please arrange payment by the evening before your departure.

Parking

We have 3 private off street parking spaces available on a first come basis. There are 5 bedrooms so there may not always be a private space available. Many of our guests will be walking or using public transport but if necessary there is a public car park across the street and another just around the corner, both free between 19:00 and 08:00. There is also some free street parking nearby.

Non-availability

Your booking will only be cancelled by us if it is not available due to reasons beyond our control. In such case we will make every effort to find alternative accommodation for you, refunding in full any deposit or pre-payment and our liability to you will not extend beyond that.